



Annual Report

FY 2018

July 1, 2017 — June 30, 2018

Kentucky's Lead Agency for Crisis Response Since 1996

Our Mission

To promote resilience in all citizens of the Commonwealth following a disaster or critical incident through pre-incident preparedness training and post-incident reduction of disabling stress by recruiting, training, and maintaining a statewide credentialed team of regional response ready volunteers to provide critical incident stress management.

Our Vision

KCCRB will be an extensively recognized community resource that provides crisis intervention services and will be fully integrated into emergency response plans developed for the Commonwealth.

Our Team





Director's Message

Deborah M. Arnold, Executive Director

Fiscal Year 2018 marked my 9th year as Executive Director of the Office of the Community Crisis Response Board. As I review my tenure here there has been a notable trend change in the type of services our team has been requested to respond to. I was baptized by the Ice Storm in 2009, followed by several more natural disasters to include presidentially declared flooding events in 2009, 2010, and 2011. In 2012 Kentucky was devastated by tornadoes and storms that claimed 23 lives and left hundreds injured. However, the more recent needs of the Commonwealth have changed and KCCRT has transitioned from providing predominately disaster response services to more notably responding to critical incidents occurring across the Commonwealth. In FY18 alone Kentucky experienced two line of duty deaths and 6 additional deaths of first responders. Identifying this change, assessing the resources and training necessary to provide the requested services has led to implementing a strategic change in focus and partnerships for KCCRB.

One of the most noticeable changes implemented is the marketing strategy for our peer support services. KCCRB was created out of critical incident tragedies and for the purpose of providing crisis response peer support services to our first responders and has been doing so for over 20 years. However, KCCRB constantly struggled with being known as the “best kept secret” as name recognition and the provision of services were often a challenge to be recognized within our first responder agencies. As a result a pilot marketing campaign was implemented starting with the law enforcement community. The Kentucky Law Enforcement Assistance Program (KYLEAP) peer support strike team was created and marketing materials developed. Additionally, the application process and training courses for KYLEAP strike team membership were revised to be specific to law enforcement community. This strategy has proven to be extremely successful as our law enforcement team membership has grown from 23 members to over 70 in 1 ½ years. In conjunction with this marketing initiative KCCRB partnered with the Department for Criminal Justice Training Center (DOCJT) to bring an additional intervention services for law enforcement officers, dispatchers and coroners to Kentucky known as the Post Critical Incident Seminar (PCIS). PCIS is an intensive three-day seminar that incorporates education, small peer group, and mental health services to support the recovery from post-traumatic stress symptoms related to traumatic experiences participants have been exposed to during their career. The first PCIS was held in September 2017 with 34 participants attending.

The results of the KYLEAP pilot program was shared with the KCCRT leadership and from that meeting the Kentucky Emergency Services Peer Support (KESPS) was developed. This strike team targets services for fire fighters, emergency medical services personnel and search and rescue professionals. Marketing materials were developed to include posters that have been distributed throughout the Commonwealth. Work has begun with community and agency leaders to develop and implement a post critical incident seminar that will be made available for these first responder professionals as well.

I am always humbled by the dedication and abilities of our KCCRT members who rise to the occasion to provide quality, professional and compassionate services. One notable example was the amazing services provided to the Benton community following the tragic shooting at Marshall County High school. Our team began providing crisis response services January 23, 2018, the day of the event and continued to March 16, 2018. Services were provided to; Marshall County Sherriff Department, Marshall County Emergency Medical Services, Marshall County E911, Marshall County High School, Marshal County Superintendent's Office, Marshall County Community, Marshall County Attorney's Office, and the Commonwealth Attorney's Office.

Kentucky is blessed to have this amazing team of volunteers who stand prepared and ready to provide the crisis response services to any event at any moment. Thank You to all of the over 200 volunteers we have who have made the commitment to serve their communities across the state.

Deborah



Kentucky Community Crisis Response Board

Board of Directors

Pursuant to KRS 36.255, the KCCRB is a separate administrative body of state government with specific board membership. The KCCRB Board of Directors for Fiscal Year 2018 is listed below.

Member	Agency / Discipline Representation
Christian Ulrich , Chair	Emergency Services
Allen Canterbury	KCCRT—Chaplain's Association
Sherri Clusky	Department of Education
Alex Payne	Kentucky State Police
Charles Scheffler	Department for Behavioral Health, Developmental and Intellectual Disabilities
Connie Adams	Mental Health
Jodi Carroll	Mental Health
Mark Claxton	Emergency Services
Robin Mohon	Office of the Attorney General
Elizabeth Caywood	Department of Community Based Services
Helen Ostien	American Red Cross—Kentucky Region
Richard Peddicord	Kentucky State Fire Marshal
Stephanie Robey	Division of Emergency Management
Heather Walls	Department of Public Health

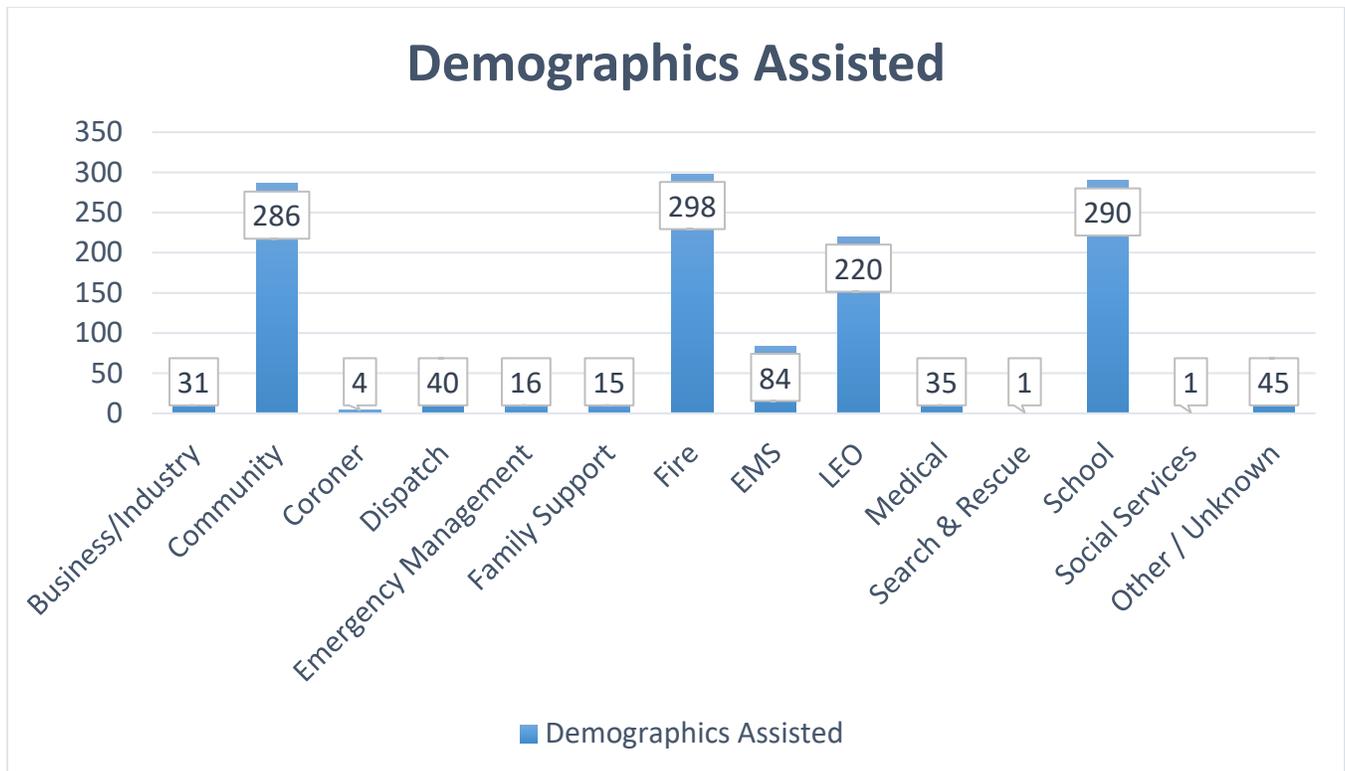
KCCRT Responses – FY 2018

Total Responses: **49**

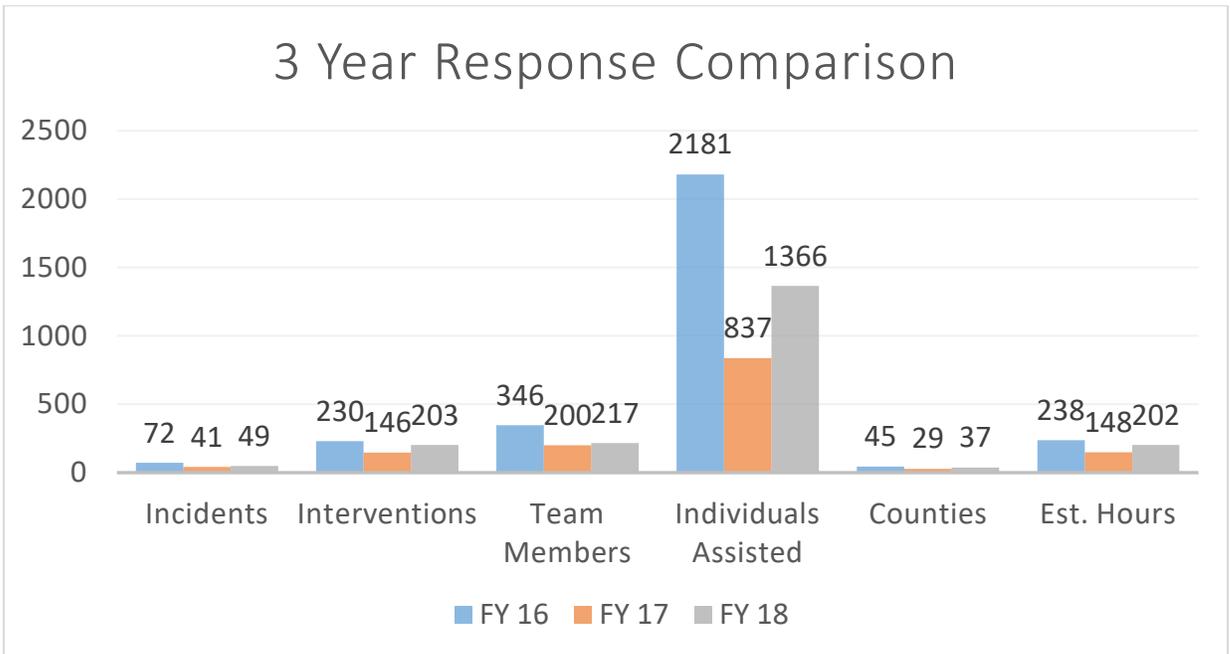
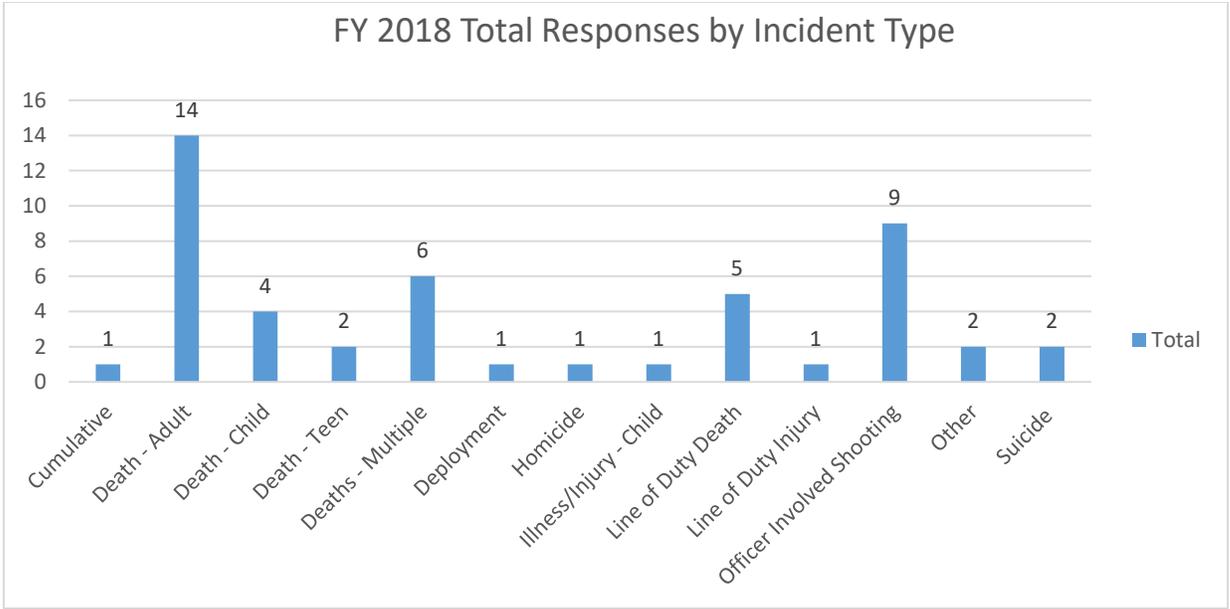
Total Intervention Services Provided: **203**

Total Individuals Receiving Services: **1,366**

Throughout Fiscal Year 2018, the majority of responses involved critical incidents. While the tragedy of the Marshall County High School shooting was the largest response of the year, the largest group assisted were firefighters. In fact, first responders (fire, law, dispatch, and EMS) accounted for 47% of the individuals assisted. The chart below shows the various demographics served by the KCCRT.



KCCRT Response – FY 2018



More than 200 hours of interventions were provided in FY 2018.

98% of the responses were critical incidents

- 69% involved a death
- 10% involved children
- 18% were officer involved shootings

Disciplines assisted were:

- Firefighters (298)
- School personnel (290)
- Community members (286)
- Law Enforcement (220)
- All others (272)

47% of individuals served were first responders
 KYLEAP members responded to 18 incidents.

KCCRB Trainings – FY 2018

KCCRB offered various training options throughout the year. These trainings were conducted either through instructor-led trainings or online. KCCRB also participated in training exercises across Kentucky.

47 Classroom trainings

- 15 – Pre-incident
- 12 – Disaster Behavioral Health Plan
- 11 – CISM
- 9 – Preparedness



16 Exercises

- 7 – Aviation
- 4 – Armed Aggressor
- 4 – CSEPP
- 1 – Eclipse



KCCRT Member Trainings

- 30 Quarterly trainings
- 1 Annual Team Training
- 12 Online trainings



KCCRB Significant Events



#MarshallStrong

Members of the KCCRT provided CISM services to members of the Marshall County community following the school shooting.



Marketing materials for the Kentucky Emergency Services Peer Support (KESPS) Team were developed for recruitment and education.



Through a partnership with DOCJT, KCCRB assisted in the development and implementation of the KY Post Critical Incident Seminar for law enforcement.



KCCRT members learned about life as a first responder from a panel of speakers at the 2018 Annual Team Training.



KCCRT Region 4 Coordinator, David Hawk, was recognized for 20 years of service with the KCCRT at the Annual Team Training.



KCCRB hosted a retirement reception for staff member CJ Wright who retired in December, 2017.

KCCRB Contacts

KCCRB Staff

Staff Member	Position	Email
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Office Phone: 502-607-5781



KCCRB Sites

Website: www.kccrb.ky.gov



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Requests for crisis intervention services following a critical incident can be made by a person of authority at any time. To make a request for KCCRB services, please call the 24-hour Response Request Line to be connected to the on-call coordinator.

888-522-7228