

KCCRB NEWSLETTER

Kentucky Community Crisis Response Board
Pine Hill Plaza, 1121 Louisville Road, Suite 2
Frankfort, KY 40601

Spring 2008

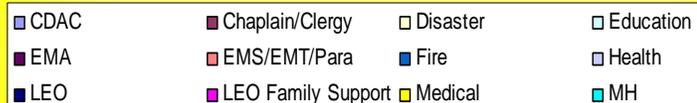
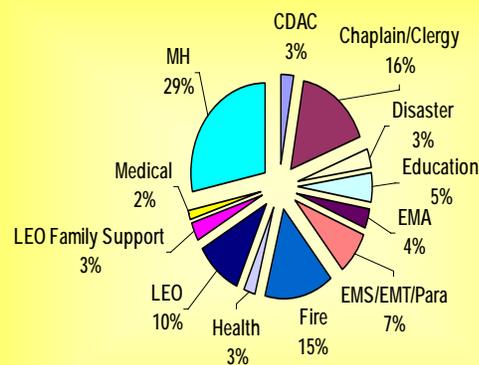
24-Hour Response Line: 888-522-7228

Celebrating 11 Years of Service to the Commonwealth

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KCCRT FY2008 Demographics



From the Director

Quarterly Report

Critical Incident Responses

Since July 1, 2007 KCCRT has provided 164 response interventions serving a total of 1,524 individuals across the Commonwealth, utilizing 369 Team Members.

Crisis Intervention and Psychological First Aid Training

23 trainings have been conducted for a total of 174 hours of training provided to 579 individuals (206 Health/medical participants) since July 1, 2007.

Customer Satisfaction Survey Responses:

- Customer Satisfaction Surveys to 36 organizations. 25 organizations replied.
- Ratings were excellent to above average in all categories.
- All respondents stated that they would recommend KCCRT services to other organizations /agencies. Comments included: "Very positive impact on civilians involved, helped younger fire fighters who were unaccustomed to death up close."

KCCRB Administrative Regulations:

- The Administrative Regulations can now be viewed at: <http://www.lrc.ky.gov/kar/TITLE106.HTM>



KCCRT ESF-8 Asset Typing, Registration & Credentialing

As of April 2, 2008 there are 54 KCCRT Members who have met the minimum NIMS requirements for their level of team membership. 89 Team Members have submitted proof of taking at least one NIMS course. That is 41% who are taking or have completed NIMS courses. See the Team Report to see how each region is doing.

If you have not started taking the IS700 and IS100, please do so to meet minimum requirements. If you wish to be considered for Strike Team Leaders or Regional Team Coordinators, please go to the website and review additional requirements.

As a support function following health-related disasters and large-scale events, KCCRT assets would be requested through and coordinated with ESF-8 (Emergency Support Function-8) managed by Public Health. In partnership with Public Health through KHELPS, KCCRT Members will be credentialed and registered in the KHELPS system.

In preparation for this endeavor, KCCRB is requesting KCCRT Members to:

- Complete the **KyEM Workers' Compensation Enrollment Form 50 (see second attachment)** and mail it via US Mail to KCCRB Membership, Pine Hill Plaza, 1121 Louisville Rd., Frankfort, KY 40601.
- NIMS course certificates of completion submitted to KCCRB fulfills ongoing education to meet membership requirements and pre-credentialing for deployment in disasters. Refer to NIMS Compliance below.
- Once KCCRB contacts you and asks you to update your KHELPS information, be sure to verify contact information including email addresses, phone numbers, pagers and mailing address and update information in other fields.

All current KCCRT Members will be registered in the KHELPS system by KCCRB staff. Once KCCRT Members have been registered, you will be contacted with instructions on how to access your file in order to maintain contact and training information.

NIMS Compliance

As a responding agency, KCCRB, in compliance with the National Incident Management System (NIMS) requirements, advises all KCCRT Members to complete the following classes: IS-700, ICS-100 and ICS-200.

Regional Team Coordinators and Team Leaders (and persons desiring to move into these roles) will also need to complete ICS-300 and ICS-800 in addition to the other three classes. The first three classes can be taken online through the FEMA website. The ICS-300 class is held in a classroom across the state. All courses are free.

NIMS course certificates of completion submitted to KCCRB fulfills ongoing education to meet membership requirements and pre-credentialing for deployment in disasters.

In order to access each of these and other NIMS courses, go to: <http://training.fema.gov/IS/NIMS.asp>. It is **recommended** that you print the exam questions prior to taking the course, and complete that exam as you take the course. (see below for copy of each exam.) When you finish the course, take the online exam and submit online to get your certificate. KCCRB requires proof of course completion.

IS-700: KCCRB 3 hours of ongoing education credit to KCCRT Members for successful completion. Print 700 Test.
Go to ICS-700 Test: <http://training.fema.gov/EMIWeb/IS/is700.asp> OR <http://train.org>

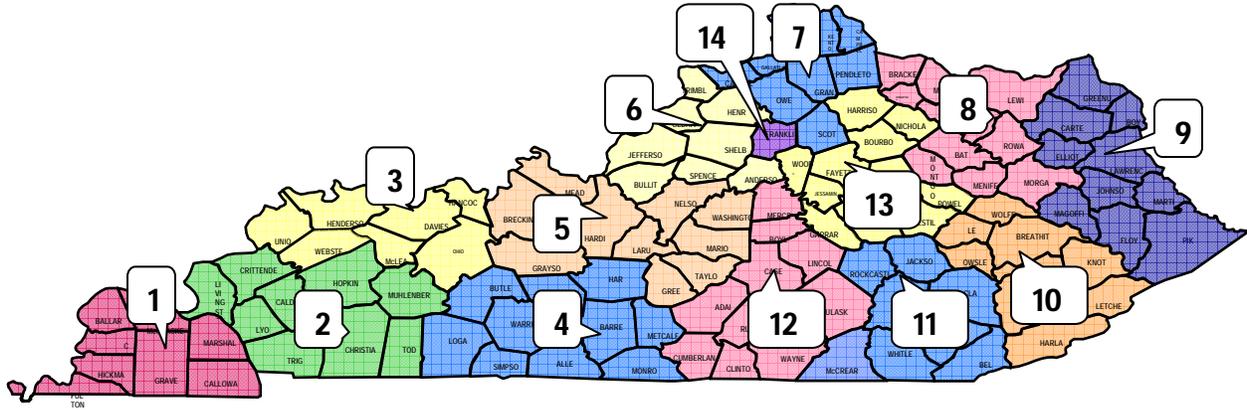
ICS-100: KCCRB 3 hours of ongoing education credit to KCCRT Members for successful completion. Print 100 Test.
Go to ICS-100 Test: <http://training.fema.gov/emiweb/is/is100.asp>

ICS-200: KCCRB 4 hours of ongoing education credit to KCCRT Members for successful completion. Print 200 Test.
Go to ICS-200 Test: <http://training.fema.gov/EMIWeb/IS/is200.asp>

ICS-800: KCCRB 4 hours of ongoing education credit to KCCRT Members for successful completion. Print 800 Test.
Go to ICS-800 Test: <http://training.fema.gov/EMIWeb/IS/is800a.asp>

ICS-300: This course is offered throughout the year by Kentucky Emergency Management. Go to: <http://kyem.ky.gov/default.htm> and click on Training Calendar in header to watch for 2008 courses. This course is also available through first responder events like fire and rescue schools, although there is usually a registration fee.

Regional News & Team Meetings



Regional Team Meetings:

- Region 1: Sept. 4, Dec. 1
- Region 2: TBA
- Region 3: TBA
- Region 4: July 10 (Brown Bag), Oct. 9
- Region 5: July 17
- Region 6: July 22, Oct. 14
- Region 7: July 8, Oct. 14
- Region 8 & 9: Sept. 15, Dec. 15
- Region 10, 11, 12: July 8, Oct. 14
- Region 13 & 14: July 7, Oct. 13

See KCCRB Membership & Team Training Report for locations and times.

REMEMBER: Team Meeting Hours count toward required 30 hours of ongoing training.

Team Alerts!

ALERT!

If there is a need to put the Team on Alert in any specific Region or across the Commonwealth, KCCRB will utilize phone, pager and email contact information for team members. If there is a significant event, please monitor your email for possible information or activation.

PLEASE make sure we have up to date contact information for you.

We still receive some returned USPS mail and emails notices because updated information has not been submitted to the office. This is the responsibility of each team member.

2008 SCHEDULED COURSES

Upcoming Courses in Erlanger Louisville Owensboro Richmond

Kentucky Community Crisis Response Board (KCCRB)

Course Times: Day 1- 8:00am - 4:30pm; Day 2 – 8:30am – 4:30pm

May 6-7, 2008	Group Crisis Intervention Middletown FPD-2 Deadline: Apr. 22	10217 Shelbyville Rd, Louisville, KY Cost: \$150	40223
May 8-9, 2008	Assisting Individuals in Crisis RiverValley BH Deadline: Apr. 23	1100 Walnut St # 44, Owensboro, KY Cost: \$150	42301
June 24-25, 2008	Strategic Response to Crisis – POSTPONED TO NOVEMBER		
Aug. 6-7, 2008	Assisting Individuals in Crisis Erlanger FD Deadline: July 23	515 Graves Ave. Erlanger, Ky. Cost: \$150	41018
Aug. 7-8, 2008	Assisting Individuals in Crisis Richmond FD Deadline: July 23	255 Four Mile Ave., Richmond, KY Cost: \$150	40475
Sept. 23-24, 2008	Pastoral Crisis Intervention II <i>Prerequisite: Pastoral Crisis Intervention I</i> Middletown FPD-2 Deadline: Sept. 8	10217 Shelbyville Rd, Louisville, KY Cost: \$150	40223
November	Strategic Response to Crisis <i>See Prerequisite in Description</i> Middletown FPD-2 Deadline: June 10	10217 Shelbyville Rd, Louisville, KY Cost: \$150	40223

Go to <http://kccrb.ky.gov>
for specific course information.

KENTUCKY COMMUNITY CRISIS RESPONSE BOARD

1121 Louisville Rd. Ste 2, Frankfort, Kentucky 40601

(502) 607-5781 Fax (502) 607-5780

Website: <http://kccrb.ky.gov> Email: kccrb@ky.ngb.army.mil

COURSE REGISTRATION FORM

Enclosed is a check/money order for: \$_____ for the below course(s) and a late fee of \$25 (if not postmarked by deadline date).

NOTE: Payment must accompany Registrations. Make checks payable to: Kentucky Community Crisis Response Board (KCCRB)

Kentucky Community Crisis Response Team (KCCRT) Member: Yes No

Participant Information

Name _____
Street Address _____
City, State, Zip _____
Home Phone _____
Work Phone _____
Email Address _____

Agency Information

Agency Name _____
Street Address _____
City, State, Zip _____
Agency Contact _____
Contact Phone _____
Contact Email _____

Course Times: Day 1- 8:00am - 4:30pm; Day 2 – 8:30am – 4:30pm

I am registering for the following course (s):

_____	_____
Date	Course
_____	_____
Date	Course
_____	_____
Date	Course

Discipline (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Behavioral Health | <input type="checkbox"/> Disaster |
| <input type="checkbox"/> Education | <input type="checkbox"/> Emergency Mgt. |
| <input type="checkbox"/> Faith-Based | <input type="checkbox"/> EMS/EMT/Para |
| <input type="checkbox"/> Fire Service | <input type="checkbox"/> Hospice |
| <input type="checkbox"/> Military | <input type="checkbox"/> Law Enforcement |
| <input type="checkbox"/> Massage Therapist | <input type="checkbox"/> Public Health/Medical |
| <input type="checkbox"/> Other _____ | |

I prefer to receive my class confirmation/receipt by:

Participant Email Participant Phone Participant Address Other _____

PRINT FORM: Make a copy for your records and return Registration Form with Payments to the above address.

REGISTRATION POLICY

Registration: Registering for a course requires the submission of a completed registration form and full payment for the course. If you are unable to attend a course after registering, your payment will become a credit for a future course. No refunds will be given. If an agency/ organization pays the registration costs, the credit may be used for any person from that organization.

Payment: Payment must be in the form of check or money order. Agencies that require purchase orders must submit them to KCCRB by the registration deadline.

Late Fee: Completed course registration AND payment MUST be postmarked by the deadline date. Registrations postmarked after the deadline must include an additional **\$25.00** late fee.

Attendance: Registrants must attend the full course in order to receive a certificate of completion. Certificates for partial hours will not be issued.

Auditing: Only KCCRT Members who are current may audit a course, and only then if they have previously taken the same course. *Example:* KCCRT Member took Group Crisis Intervention in 1995. He/she may audit the course for full credit. KCCRT Members are encouraged to update skills due to changes in the models and protocol over the years.

Continuing Education Units (CEU): Certificates will be issued from the University of Maryland-Baltimore for all the above courses for the number of contact hours and continuing education units. Kentucky Community Crisis Response Board is approved by the following Kentucky Boards to award continuing education units: Effective Instructional Leadership Act (EIL), Kentucky Board of Licensure of Marriage & Family Therapists, Kentucky Board of Social Work, Kentucky Board of Certification for Professional Art Therapists, and Kentucky Board of Certification for Certified Professional Counselors.

Course Cancellation: In the event of course cancellation by the KCCRB, the KCCRB's liability is specifically limited to refunding the applicable course fees and excludes any incidental or consequential damages.

KCCRT Current Member Rate: \$50 per course

Prepare Your Agency & Community For Disasters, Terrorism, Catastrophic Events & the Psychosocial Impact

Psychosocial Impact of Disasters & Catastrophic Events- Trained Community Crisis Responder Course Register online at ky.train.org

Online Module (Part 1 Course ID#1008507)

Classroom (Part 2) 8:00-4:30 PM

- April 22, 2008, Madison Co. Health Department, 216 Boggs Lane, Richmond, KY 40476 - Course ID# 1010696

Who should attend: **First Responders, Emergency Management, Nurses, Physicians, Clinicians, Mental Health Professionals, Public Health Department Representatives, Representatives from Local Community Agencies, Community Leaders, and School Representatives**

Course Description:

This training includes information on the following topics: types of trauma caused by disaster, phases of disaster, and risk factors that make disasters and terrorist events psychologically toxic for survivors and responders. Participants will learn the factors and situations that influence psychological response; assessment of community needs; effects of terrorism before, during and after impact; types of terrorist agents (CBRNE) and the psychological reactions likely with each. Participants will be provided with psychological first aid tools applicable in the aftermath of disasters and catastrophic events and will practice these tools in class. Recent innovations in service delivery as a result of terrorism will be highlighted. The Oklahoma City bombing, the September 11, 2001 attacks, Hurricane Katrina, Pandemic Influenza, and Severe Acute Respiratory Syndrome (SARS) will be used as case studies. Participants will be given a variety of small group learning exercises.

Training is at no cost and will be provided partially online with a one day class room event after online portion completed. Participants will have a two week timeframe before the classroom event to complete the online portion. **NOTE:** You will have to register for both the online portion (Course ID: 1008507) and the classroom portion (see course listing). Call Hardin Stevens at (502) 564-4990 for assistance with online registration.

(2.5 Nursing Contact hours have been approved for the online portion and 8.4 hours for the face to face portion. Both the online and Face to Face portions of the course have to be completed in order to receive contact hours. Social Work Contact Hours have been approved.

Goal of this training is to provide communities & 1st responders self-care and peer-care and tools in providing psychological first aid in time of disasters.

This training was developed and written by Diane Myers, R.N., M.S.N. for the Commonwealth of Kentucky, Office of the Kentucky Community Crisis Response Board (KCCRB), under a Memorandum of Agreement from Public Health Preparedness and Response grant

SPONSORED BY: KY Community Crisis Response Board **KY Department for Public Health**

1121 Louisville Road, Suite 2
Frankfort KY 40601
(502) 607-5781

Training & Staff Development Branch
275 E. Main Street
Frankfort, KY 40621-0001
(502) 564-4990 Ext. 3719

KCCRT/KHELPS

*Kentucky Community Crisis Response Board
& Kentucky Health Emergency Listing of Professionals for Surge*

KHELPS is used to register, notify, and inform individuals who are interested in volunteering in the event of an accidental or intentional emergency or other public health care disaster.

To help meet behavioral health surge capacity needs, KCCRB has partnered with KHELPS to register and credential:

- **Disaster Behavioral Health Outreach Personnel**
 - Represents KCCRB registration & credentialing of licensed/certified psychologists, counselors, social workers, and therapists to meet disaster behavioral health surge capacity. Disaster Behavioral Health Outreach Personnel will triage, assess, provide psychological first aid, and make referrals, consistent with the level of individual needs under direction/control of KCCRB Disaster Behavioral Health Coordinators or Strike team leaders. Go to www.kccrb.ky.gov/bioterrorism/ for more information.
- **Kentucky Community Crisis Response Team (KCCRT)**
 - A statewide team of professionally trained volunteers who stand ready to respond. KCCRT includes behavioral health professionals, Fire, EMS, law enforcement, faith-based, school, public health and others approved by the Board to provide psychological first aid following crisis & disaster in Kentucky. Go to www.lrc.ky.gov/kar/title106.htm for more info included in the Kentucky Community Crisis Response Board's Admin Regulations.
- **Volunteers will receive training in incident management and an orientation to disaster behavioral health on-line.**

For more information on partnership and goals, go to:
<http://chfs.ky.gov/dph/epi/preparedness/KHELPS.htm>

To register as a Disaster Behavioral Health Volunteer, go to:
<https://khelps.chfs.ky.gov/VolunteerMobilizer/>

Disaster Behavioral Health Outreach Personnel

Core Competencies for Credentialing:

- On-line Application
- KCCRB Official receipt of:
 - Signed Background Check
 - Signed KyEM Form #50 – Workers Comp
 - Signed KHELPS DBHOP Agreement
 - Verification of License/Certification
 - JPEG emailed photo for Badge
- On-line Orientation: Course #1010023 on ky.train.org
- Verification of completing NIMS ICS-700 and ICS-100
- Completion of “Just-in-Time Training” (JTT). JTT will be provided to all deployed personnel at the time of activation. JTT at a minimum will provide field assignments, accountability procedures, orientation to the incident, field intervention tools, safety messages and reporting forms.

For more information, go to www.kccrb.ky.gov